

Case Study: Alcohol and Gaming Commission of Ontario

"Since the project kickoff, QAC has demonstrated an extraordinary commitment to excellence in customer service and support. Coupled with their deep technical expertise of the HP ALM solution, customer-centric approach and effective communication style, we feel lucky to have worked with QAC and have no doubt that they played a major role in the success of this engagement. Overall, we are very pleased with the relationship we have developed with QAC and look forward to continuing this through the next phases of the contract."

- Jay Welbourn, Manager, Quality Assurance and Training

CHALLENGE & TEST REQUIREMENTS

- Implement HP Enterprise ALM solution to improve AGCO software testing processes:
 - Capture testing activities (requirements, plans, results) more effectively
 - Manage defects and issues to closure more rapidly
 - Provide transparency and improved project reporting

SOLUTION & APPROACH

- Installation of a suitable ALM environment with the ability to synchronize to external sources (JIRA)
- Configuration of ALM product to AGCO's processes, data and workflows
- Preparation of artifacts such as sample templates, reports
- Training on the ALM and Sprinter manual testing software

RESULTS

- Active customer engagement and continuing use of the core ALM modules including:
 - Dashboard for reporting and charting
 - Management of releases and asset libraries
 - Requirements management
 - Test management and run repository
 - Defect management
 - Administration

